

Nagoya Castle Kimono Experience Booth — Terms of Use

These Terms of Use (the "Terms") set forth the conditions of use for the kimono rental and related services (the "Service") provided by gofuku Co., Ltd. (the "Company"). Any person using the Service (a "User") shall be deemed to have agreed to these Terms upon completing an application at the reception desk.

Use of the Service

1. Service fees shall, in principle, be paid either through the advance reservation website or, on the day of use, at the reception desk by a method designated by the Company (electronic payment, cash, etc.).

- *Payments made through the reservation website may be subject to the payment terms established by the operator of that reservation website.*

- *Whether cancellations, changes, or refunds due to the User's own circumstances are permitted, and the conditions thereof, shall be governed by the cancellation policy separately established by the Company.*

- *If the Service cannot be provided due to the issuance of a weather warning, the closure of Nagoya Castle, or any other cause not attributable to the Company, the refund procedure will be announced separately by the Company.*

2. Entry into the booth with pets is not permitted. Because some visitors may have allergies, entry with pets will be refused regardless of whether the pet is carried in a bag or carrier. If a pet is left waiting at the entrance, the Company assumes no responsibility whatsoever for any incident such as mischief or theft of the animal.

3. The booth may be used only at the time of rental, dressing, and return. Remaining inside the booth for purposes such as resting or charging devices is not permitted.

4. We do not provide makeup or hair styling services; please take care of these yourself. Please note that makeup and hair styling are not permitted inside the booth.

5. Companions of Users are permitted to enter the booth; however, please understand in advance that they may be asked to leave depending on conditions inside the booth.

6. The purpose of the Service is to stroll through the grounds of Nagoya Castle in traditional Japanese attire. Accordingly, leaving the paid admission area is prohibited even during the service period. For the Casual Course, entry into the Honmaru Palace during the service period is prohibited.

7. Rental items are as follows:

- (1) Authentic Course:** kimono, nagajuban (under-kimono), obi, undergarment, obi ornament, zori sandals, and

a full set of dressing accessories (padding towel, koshihimo waist ties, datejime under-sash, and obi-ita board)

(2) Casual Course:** kimono, nagajuban (under-kimono), obi, zori sandals, and a full set of dressing accessories (padding towel, koshihimo waist ties, datejime under-sash, and obi-ita board)

Complimentary items are as follows: tabi (Authentic Course: stretch tabi; Casual Course: tabi-style socks)

Items for sale are as follows: yukata, obi, and hair accessories

- *Items for sale are not included in the Service fee and are sold separately (cash only). The collection of payment, returns, and other conditions relating to the purchase of items for sale shall be governed by the terms established by the respective seller.*

Outsourcing of Operations

The Company may entrust all or part of the operation of the Service to partner companies or subcontractors. Users consent in advance that, to the extent necessary for the provision of the Service and under the Company's supervision, such companies may perform customer service, kimono dressing, baggage handling, and other operational duties.

Disclaimer

1. The Service will be suspended when Nagoya Castle is closed, such as when a weather warning has been issued. In the event of suspension, Users who have made advance reservations will be refunded in accordance with the rules of the reservation website or other applicable provisions. (The refund procedure will be communicated separately.) Please note that if Nagoya Castle is closed due to force majeure after the provision of the Service has begun, the Service fee will not be refunded.

2. The kimonos and accessories used in the Service are rental items and have all been previously used. With respect to wear, deterioration, or soiling, an item will be exchanged only when the Company determines that it significantly interferes with normal wear; in no case will compensation or refunds be provided.

3. The Company assumes no responsibility for any injury to the User or damage to the User's belongings arising during dressing as a result of the User moving their body beyond the normally expected range.

4. The Company assumes no responsibility for any injury to the User or damage to the User's belongings occurring inside the booth, except where caused by the willful misconduct or gross negligence of the Company.

5. The Company assumes no responsibility whatsoever for any damage to baggage left in its care.

6. The Company assumes no responsibility for any other damage arising from causes not attributable to the Company.

Restriction or Refusal of Service

The Company will refuse to provide the Service in any of the following cases:

1. When the User is in poor physical condition. Strolling in unfamiliar clothing increases the risk of heatstroke. Users are responsible for managing their own physical condition.
2. When the User is clearly suffering from a contagious disease, or from any other illness that may be transmitted through infection.
3. When the User engages in violence, threats, extortion, or other intimidating behavior toward the booth or its staff, or makes demands exceeding a reasonable scope.
4. When there is a risk of the User causing serious nuisance to other customers, or when the User has engaged in words or conduct that cause serious nuisance to other customers.
5. When the User is excessively intoxicated.

Baggage Storage

The Company will store Users' baggage; however, we will refuse to accept any item falling under any of the following:

1. Items that are exceptionally long or heavy, beyond the scope of ordinary hand baggage
2. Cash and valuables (keys, luxury goods, wallets, passports, etc.)
3. Expensive precision equipment (computers, cameras, game consoles, tablets, etc.)
4. Explosive, flammable, or otherwise dangerous items
5. Fresh, frozen, or refrigerated foods, and other items that may leak or spoil easily
6. Fragile items or items that are easily deformed
7. Items contrary to public order and morals (narcotics, dangerous drugs, and other items whose use is prohibited by law)

Returns

1. Please return the rental kimono (including all accompanying accessories) to the booth by the agreed return time on the day of rental.
2. If the kimono is not returned to the booth by the return time, a late fee (500 yen per 30 minutes) will be charged.
3. Depending on conditions inside the booth at the time of return, you may be asked to wait before changing back into your own clothes. As the Company cannot take responsibility for your schedule after using the Service, please return with ample time to spare.
4. In the event of staining or damage, compensation for the actual cost may be charged depending on the extent. Please take particular care with stains that are difficult to remove, such as menstrual blood, soy sauce, and oil, as well as holes and tears.
5. If you notice any staining or damage, please report it at the time of return.
6. The Service shall be deemed completed upon the return of the kimono.

Photography Inside the Booth

1. Photography inside the booth is permitted only in designated areas. Please keep photo and video shooting within a range that does not disturb other customers.
2. Please take care to ensure that other customers do not appear in your photos or videos.

Prohibited Acts

1. Subleasing, lending, or otherwise allowing others to use rental items is prohibited.
2. Transferring, pawning, or otherwise disposing of rental items is prohibited.
3. Using rental items for illegal acts is prohibited.
4. Using rental items for acts contrary to public order and morals is prohibited.
5. Any act that causes — or risks causing — nuisance, disadvantage, or damage to other Users, third parties, or the Company is prohibited.
6. Transmitting information that is false or misleading is prohibited.
7. Bringing food or drink into the booth is prohibited. Please be sure to dispose of, before arriving, any items that could stain the kimonos or the booth if spilled or dropped, such as cups containing leftover drinks or containers

with sauce on them.

8. Garbage may not be disposed of at the booth. Please dispose of any garbage from street food or the like before arriving.

9. Makeup and hair styling are not permitted inside the booth.

Handling of Personal Information

1. For the purpose of providing the Service appropriately, the Company collects Users' names, contact information, and other details through the reservation website or through forms completed at the reception desk.

2. Please note that such information may be shared with subcontractors to the extent necessary for the provision of the Service.

3. Collected personal information may be disclosed without the individual's consent in response to requests from courts, the police, or other authorities with powers recognized under laws and ordinances.

4. Collected personal information will be appropriately destroyed once the purpose of its collection no longer exists.